

Doctor Anywhere

Bringing Healthcare to You



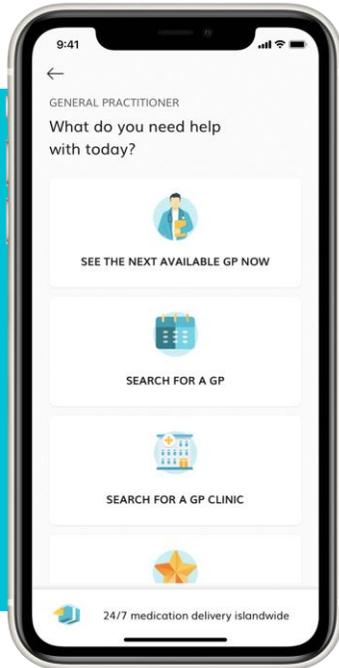
Download our app

- Scan the QR code, or
- Search for **Doctor Anywhere** on App Store / Play Store

Consult SG Doctor 24/7

DA provides users 24/7 access to virtual clinic platform

1. SELECT SERVICE



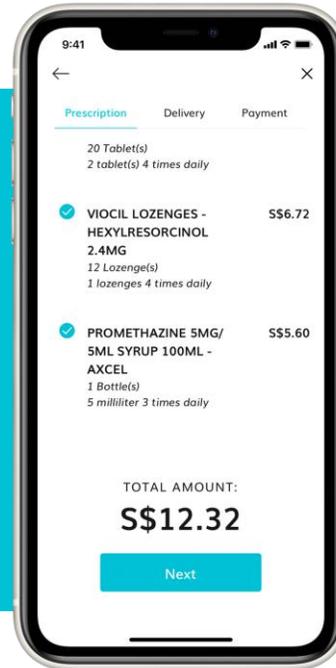
Connect in 5 mins
OR
Schedule video appointment
with Singapore registered
doctors

2. VIDEO CONSULT



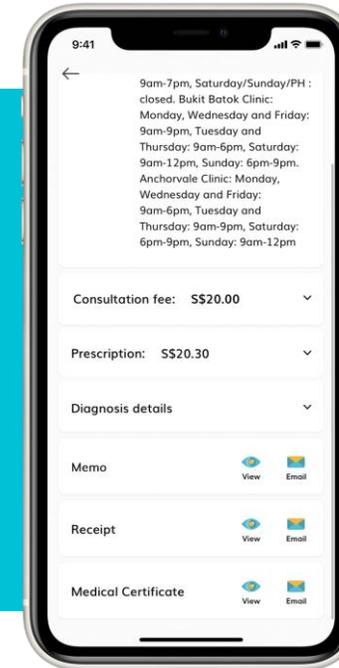
On-Demand

3. MEDICATION PURCHASE



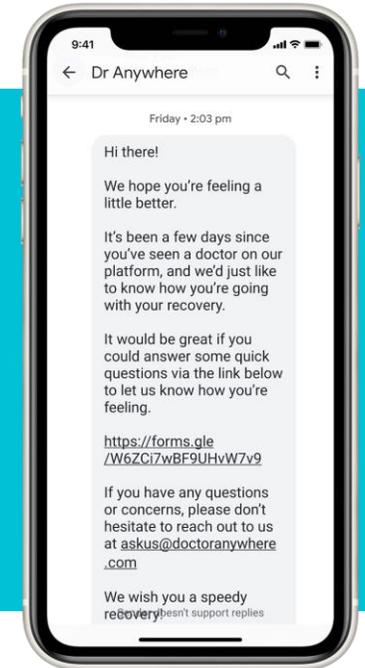
Free delivery of medication

4. ONLINE RECORDS



In-app management of
consult history, e-MCs,
receipts and online referrals
to specialists, labs, imaging
centres

5. FOLLOW UP

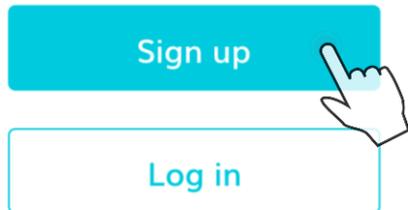


3-day follow up via SMS.
If still unwell, DA Care Team
will arrange for a consultation
at no additional charge.

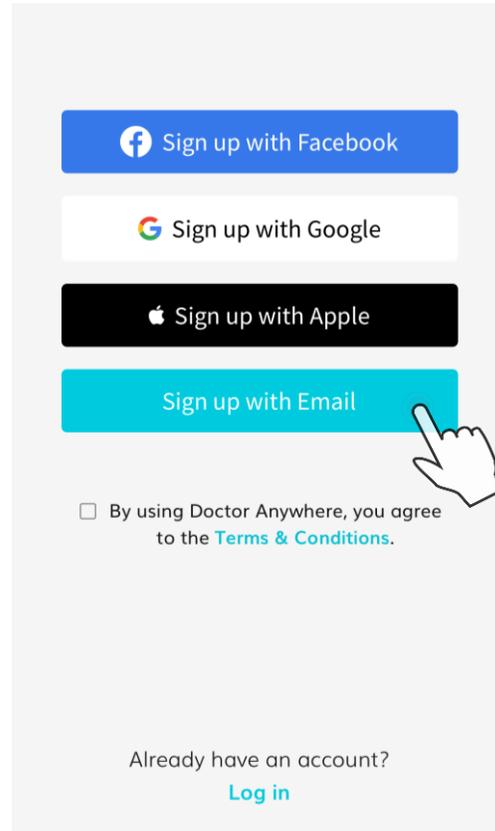
Account Creation



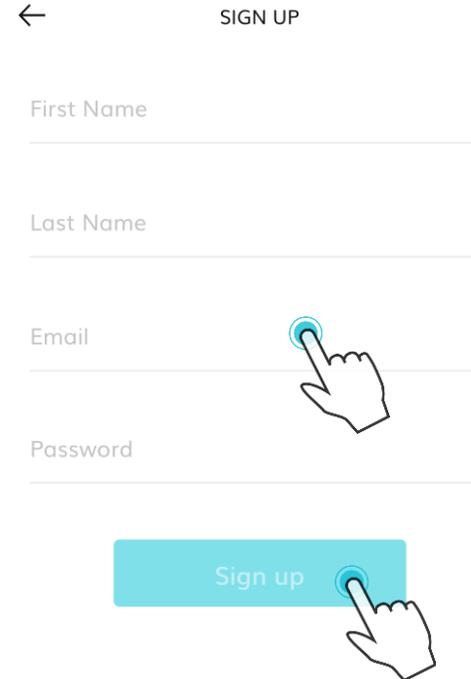
Account Creation



STEP 1
Click on 'Sign Up'



STEP 2
Select 'Sign up with Email' as
sign up method



STEP 3
Input your corporate email

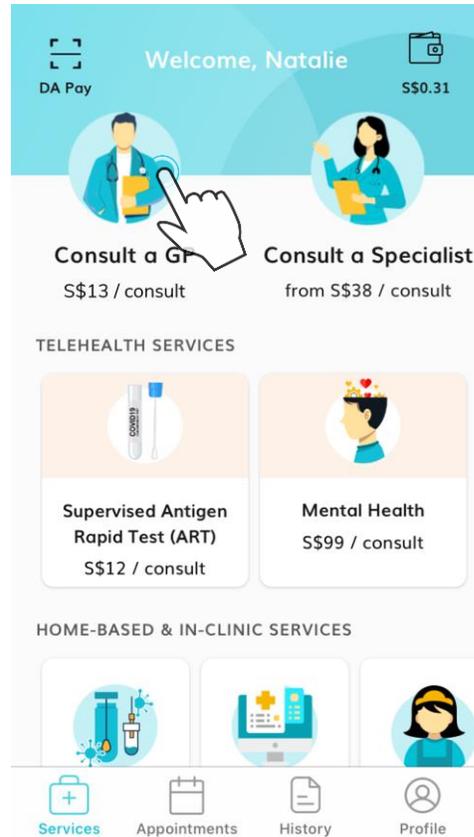
Note:
For members that are existing users of Doctor Anywhere, kindly reach out to our DA Care Team at askus@doctoranywhere.com to be added into your corporate programme.

Setting Up Your Account



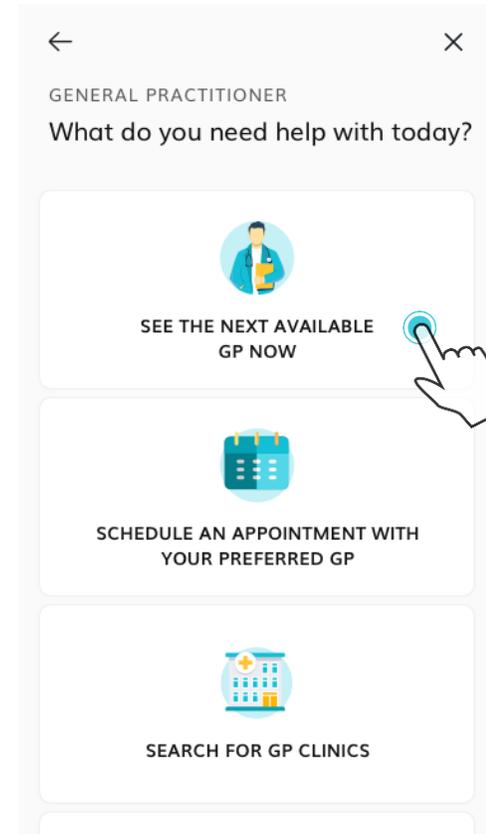
One-Time Registration

Patient Profile – Set-up your one-time patient profile on the Doctor Anywhere medical platform



STEP 1

Click on 'Consult a GP'



STEP 2

Click on 'See The Next Available GP now'

One-Time Registration

Patient Profile – Set-up your one-time patient profile on the Doctor Anywhere medical platform

STEP 3
Click on 'IC'/'Passport', then click on 'Take Photo'



STEP 4
Take a photo of the front of your IC / Passport

STEP 5
Upload the image

STEP 6
Enter your country of citizenship and DOB, and select your gender

One-Time Registration

Patient Profile – Set-up your one-time patient profile on the Doctor Anywhere medical platform

← ×

What is your postal code?

e.g 11234

What is your address?

Address Line 1

Address line 2 / Unit number (optional)

City

Country

STEP 7
Enter your postal code and address

← ×

What is your phone number?

We will send a 6-digit secure PIN to your mobile number.

+65 phone number

STEP 8
Enter your mobile number

← ×

Enter your secure PIN.

A 6-digit secure PIN has been sent to your mobile number. Please key it in below.

0:40

Resend OTP

1	2 <small>ABC</small>	3 <small>DEF</small>
4 <small>GHI</small>	5 <small>JKL</small>	6 <small>MNO</small>
7 <small>PGRS</small>	8 <small>TUV</small>	9 <small>WXYZ</small>
0		✕

STEP 9
Enter your secure PIN

Pre-Consultation Survey

Four quick questions before DA connects you to a doctor on the platform

← ×

What would you like to consult the GP about?

Add symptoms

Suggested common symptoms

- Abdominal pain + Body aches +
- Boost immunity + Chest pain +
- Chronic condition + Cough +
- Diarrhoea + Difficulty breathing +
- Fever + Fever over 37.5°C + Flu, Cold +
- General hygiene advice + Headache +
- Loss of smell + Running nose +
- Shortness of breath + Sore throat +

Next →

STEP 3
Add in your symptoms and click on 'Next'

← ×

Do you have any allergies?

Yes No

Next →

STEP 4
Select and click on 'Next'

← ×

Are you currently taking any medication?

Yes No

Next →

STEP 5
Select and click on 'Next'

← ×

Would you like to upload/show the doctor more information (e.g. photos of visible symptoms, lab reports) on your condition?*

*Optional

Yes No

Next →

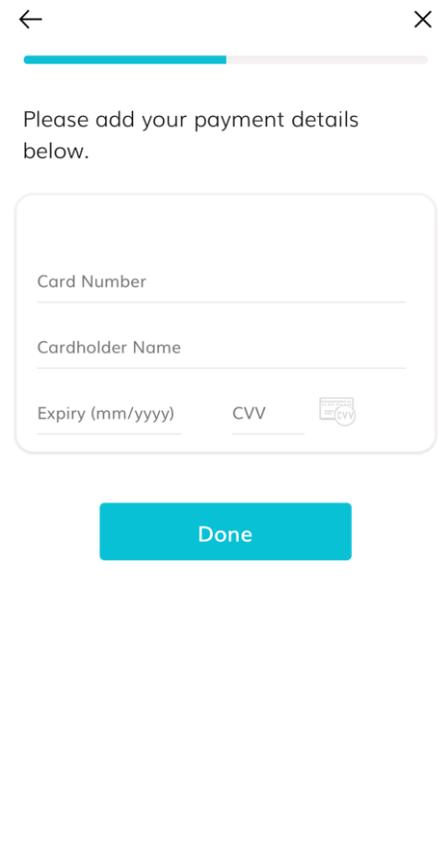
STEP 6
If you would like to upload more information on your condition, select 'Yes'

The doctor can see you now!

DA Doctors will be alerted of your call



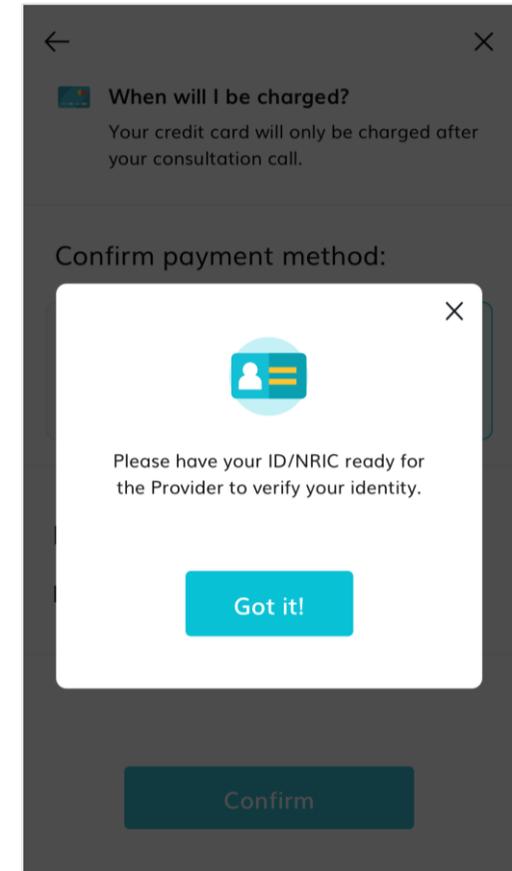
STEP 7
Select Credit/ Debit as your preferred mode of payment



STEP 8
Input your card details



STEP 9
Payment accepted!



STEP 10
Remember to show the doctor your IC / Passport for verification!

How to Buy Medication

After consultation, your prescription and MC will be ready in less than 8 minutes

Prescription Delivery Payment

Select your prescription items for purchase:

- Cough Syrup - 250ml **\$S\$7.00**
Dry cough
Take 30ml twice a day
- Paracetamol - 20 Tablets **\$S\$8.00**
Fever
Take 30ml twice a day

TOTAL AMOUNT (GST inclusive):

\$S\$0.00

Next

STEP 8

Select the medication you need

Prescription Delivery Payment

Delivery & collection options:

Delivery
in 2-3 hours time

FREE

Collect
at the clinic

FREE

Delivery address

8335 Rosanna Squares
Suite 962
Singapore 12345

Edit

STEP 9

Enter your preferred delivery address

Delivery time-slots

Your delivery will arrive within a 3 hour timeslot starting at your selected time.

TODAY - 12 NOV TOMORROW

12:00 pm 1:00 pm 2:00 pm 3:00 pm

Your delivery will arrive
Today between 5 pm - 8 pm.

+ Add notes for delivery

TOTAL AMOUNT (GST inclusive):

\$S\$0.00

Next

STEP 10

Select your delivery time slot, timing is dependent on the time of your consultation

Prescription Delivery Payment

Confirm payment method:

DA Wallet
Balance
\$S\$888.00
Pay by wallet balance

Credit card
VISA *****8764
Pay by mastercard/visa

SUB TOTAL **\$S\$0.00**

TOTAL AMOUNT (GST inclusive):

\$S\$0.00

Confirm

Promo/Group Code applied:

Corporate Programme

STEP 11

Click 'Confirm' to complete the purchase



Payment accepted!

STEP 12

You are done! You will receive a confirmation SMS.

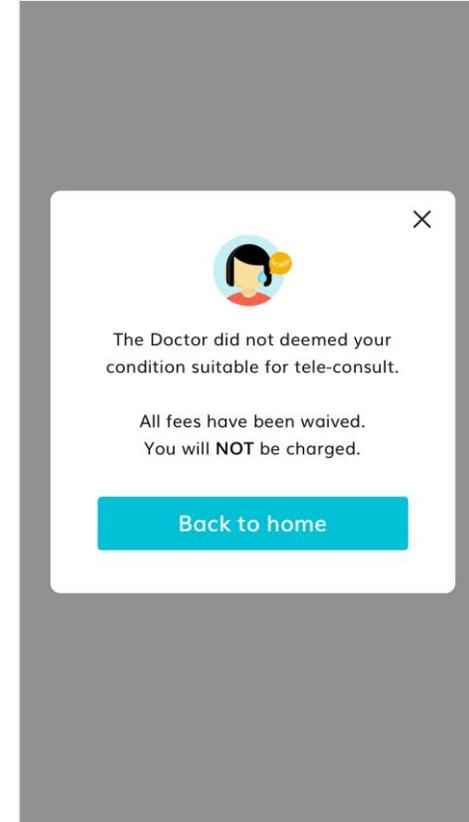
Just rest at home / office while we arrange for the delivery

If you are Not Suitable for Video Consultation

If the doctor informs you are not suitable for video consultation, please visit a physical clinic



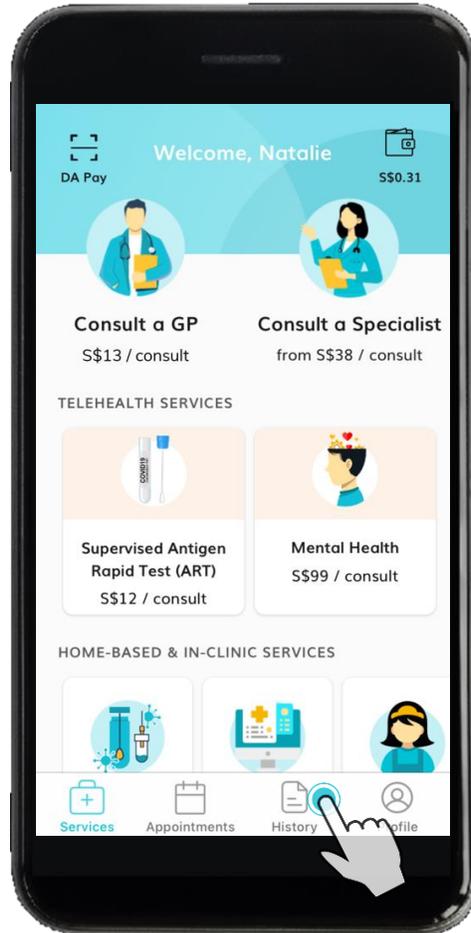
Our doctors will review each case within two minutes of each video consultation to assess whether it is suitable to carry out the consultation.



If deemed unsuitable, the doctor will recommend for you to go for a physical consultation.

View History

Access to your previous video consultation information (Receipt / MC / Referral)



Daniella Foo
11:00 AM, 14 January 2021
Dr. Angela Chen (GP)

DA CLINIC
DA Clinic @ Potong Pasir
51 Upper Serangoon Road
#01-53, The Poiz Centre
Singapore 347697
Opening hours:
Mon - Fri, 9:00 AM - 5:00 PM

Consultation fee: S\$0.00

Prescription: S\$0.00
Paracetamol - 20 Tablets S\$0.00
Fever
Take 30ml twice a day

SUB TOTAL S\$0.00
ADMIN FEE S\$5.35
TOTAL: S\$5.35

Paid with DA Wallet

Your address
8335 Rosanna Squares
Suite 962
Singapore 12345

Verification code: **027895**

Your delivery will arrive 27-Jan-2022 between **9pm - 12am.**

If you have any questions about your medication, please call us at **+65 31584622**

Hotline hours: 8am to 12am daily.

Diagnosis details

Secondary diagnosis details

Receipt

Memo*

*Document is password protected using your NRIC/ID number.



View

Click 'View' to view
Receipt / Medical
Certificate / Referral

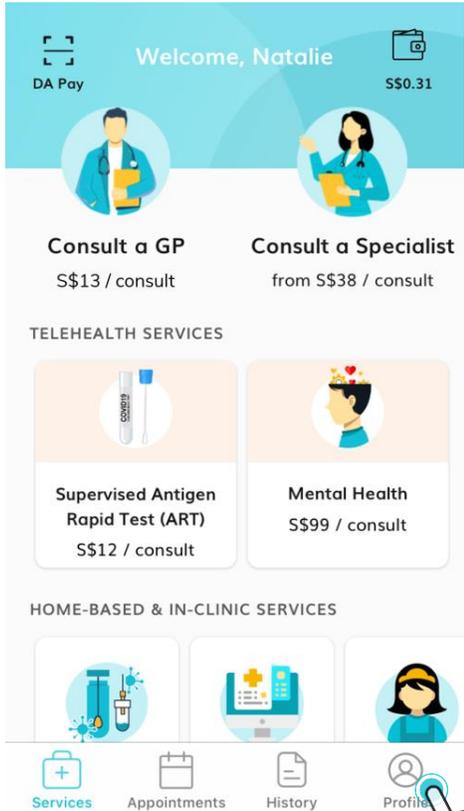


Email

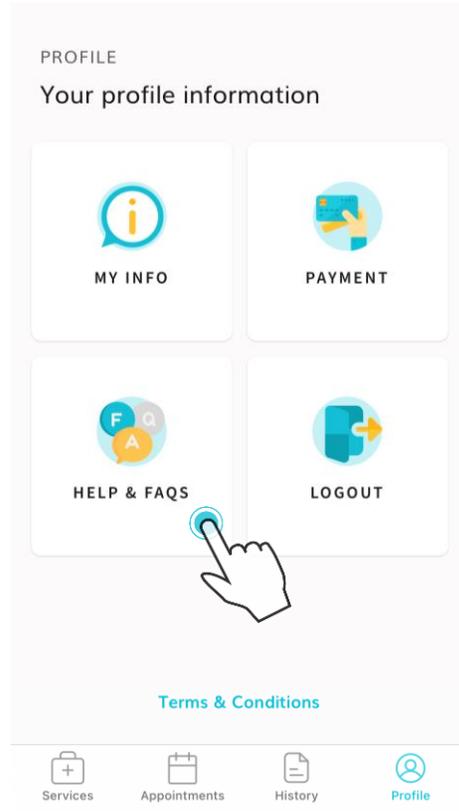
Click 'Email' for it to be
sent to your registered
email

FAQ in the DA App

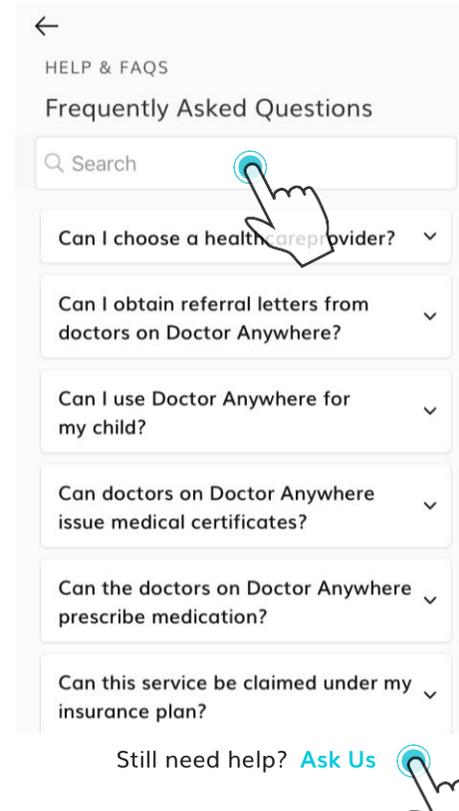
For more information and on the DA app



STEP 1
Click on 'Profile'



STEP 2
Click on 'Help & FAQs'



Key in the subject matter that you wish to enquire

Click 'Ask Us' if you have any questions that are not covered in the FAQ

We are Here to Help

Single contact point for all your enquiries

For enquiries on Doctor Anywhere, regarding
Registration, Login or other Troubleshooting
Matters

Tel: (+65) 3158 4622

Email: askus@doctoranywhere.com

Operating Hours: Daily (including Public Holidays)
8:00am to 12:00am

